

Edrees Akbari

Greta Bružaitė

Mads Bruun Simonsen

Casper Ragn

Jessy Rae Thomsen



# TWEENS IN SMK



Tweens: describes youths who are roughly ages 9-14, who are "between" childhood and the teenage years.



#### **NEEDS: Lack of amusement**

#### **OUR EXPERIENCE IN SMK**

School expeditions - Bored 6th graders

Sitting on their phone during a guided tour

Easily distracted by surroundings

#### KIDS EXPERIENCE IN SMK

"We had a guide, **but it became a little boring, after awhile.**" -Amalie (8th Grade)

"It's hard to make that museum fun. The only fun is we aren't in school" -Noa (5th Group)





# **Blue Print & Customer Journey**

Channels Front stage	Before			Under			After		
Location	Huge building with the fountain chill area in front of SMK	When you enter into SMK direction signs	SMK main entrance	You can buy the ticket to get into paid exhibitions.  Spend etholises  Spe	Using SMK Snapchat filters to experience the different more interesting type of journey	The wardrobe access in the basement (Imp. Rules and regulations)	Posting the pictures on social media platforms. Facebook, Instagram etc.	Visit to smk bookstore	Grab a coffee from cafeteria
Face-to- face	Security providing with inf. If need to 2			Possibility of going to the café	Possibility of the book store				
Signs	Direction signs on the walls			Signs in different exhibition argas with different fillers	O Section 1995 Control of the Contro	Interactive tables providing with information			
Print	Brochures, maps with information	Promotion about the SMK+SNAPCHAT=FUNT RIP Posters, commercials etc.	\ /	Snapchat filters matching the time theme					
Web	MAS	Opening hours, price Information about exhibitions	Information about the SMK+SNAPCHAT=FU N TRI						
Mobile	SAVE.	Website can be accessed directly from the phone							



# Improvement table

Problem	Descriptive photo	Severity	Improvement Suggestions	Resources
Not enough and not clear direction signs.		Easy	Put more clear direction signs. Clearly understandable so the people could navigate easily without being confused.	Materials
Hard to figure it out actual tweens needs and wants		Medium	Make the surveys to figure it out the kids needs see their priorities what they would like to do in the museums without being bored.	Make the surveys, do the research, investigate.
Lack of activities for the kids. Kids can easily get bored after few minutes after the guided tour has started.		Hard	Use Snapchat filters to make museum journey more fun and inspiring.	Financial money requirement



#### **NEEDS: SMK wants online & offline visitors**

#### **IMPROVING ONLINE REACH**

Adding another social media

100 million daily snapchat users in March 2016

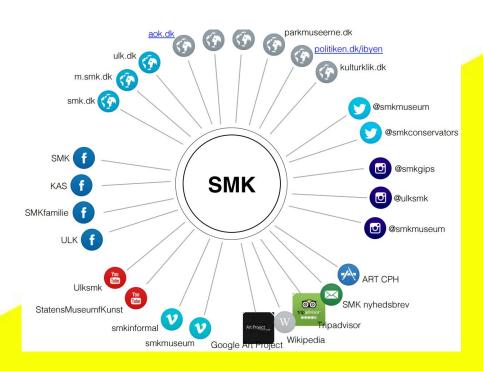
8 billion daily video/picture views

#### IMPROVING OFFLINE REACH

Increasing amusement experience at SMK

Tweens engage and interact with the art

Leave with a positive experience!





### **Before:**

There is empty space at the group-entrance

# After:

Add a sign to make it easy for people to see that they can use Snapchat.





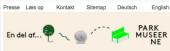


#### **APPROACH:**



BES0G

UDFORSK OM KUNSTEN MUSEET



Du er her: Forsiden

Skriv søgeord her

SØG

27/4 KALENDER

MTOTFLS

27 28 29 30 DET SKER 27/4 2016 15.00 Wiki Labs - bidrag ... 16.00 Særomvisning: Kuns ... Tæt på - Intimitet ...

> William Hogarth. E ... Ed Atkins, Safe Co ... Dansk og Internati ...

Europæisk Kunst 13 ... SE HELE KALENDEREN



#### **SMK + SNAPCHAT**

#### **FUN-TRIP**











**DK & INT COLLECTIONS** 

Oplevelser lige nu •

SMK + Snapchat = Funtrip

Tæt på – Intimiteter i kunsten ● William

Nyt fra SMK



Nyhed | Nyt om kunsten | 26. apr. 2016

Udforsk Europas fælles kunstsamling...

SMK har sammen med kulturinstitutioner fra 28 europæiske lande skabt en unik digital kunstsamling, Europeana280, på den...

Nyhed | Udstilling | 24. apr. 2016





**EUROPEAN COLLECTIONS** 





1750- 1900s

NORDIC & DANISH COLLECTIONS



1900-1930s

FRENCH COLLECTIONS



**DK & INT COLLECTIONS** 



29. APRIL KL. 16-22 TOTAL INSTITUTION

Vær med, når kunstner Henrik Plenge Jakobsen vender vrangen



Særomvisning Tag med udstillingens kurator på en rejse gennem William



4 face-filters (corresponding with each era the user is exploring in SMK.)

Allows User to play with silly faces and make both videos and photos to share with their snap-friends.







4 face-filters (corresponding with each era the user is exploring in SMK.)

Allows User to play with silly faces and make both videos and photos to share with their snap-friends.







4 face-filters (corresponding with each era the user is exploring in SMK.)

Allows User to play with silly faces and make both videos and photos to share with their snap-friends.







4 face-filters (corresponding with each era the user is exploring in SMK.)

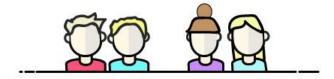
Allows User to play with silly faces and make both videos and photos to share with their snap-friends.







# **USER TEST: Lyngby Private Skole**



Noa & Jakob- **5 grade** Amalie & Regitze- **8 grade** 

#### **SMK FILTERS**

"That would be really fun." - Regitze

"HAHA fun! I could send those to my friends stuck in school" - Jakob







#### **USER TEST: Lyngby Private Skole**

#### **SMK SIGNS**

"Helt sikkert (Yes 100%)" - Jakob

"I think it would mean that someone **could take photos and maybe use Snapchat.**" - Regitze

#### **LEARNING**

"My phone doesn't have the filters because its too old. -Noa

"If you don't have Snapchat you can download it or share your phone with a friend. - Amalie





#### **APPROACH: Snapchat Discover feature**









#### **BENEFITS: Cheap advertisement**

#### **GEOFILTERS PRICING**

"The filters **start at \$5**, which is the approximate price for an eight-house Friday event in a major city"

- Ashley Carmann, The Verge.com

The price is according to the **area size** and **location**.



# 1. DESIGN 2. MAP Snaure your design meets our guidelines and upload your artwork. Pick a time and set a geofence for your Geoffliter. Submit your Geoffliter and have it reviewed within one business day.





#### **BENEFITS:** Increased social media traffic

#### **SHARING PICTURES AND VIDEOS**

Snapchat synergies with other social medias!

Facebook

Instagram

And many more





#### **BENEFITS: Sparking interest for the tweens**

"By giving kids a positive experience in a museum and helping them translate the Fine Art into their word perspective we are helping their generation to fall in love with the Arts and not quickly dismiss it as boring."

"As society becomes more digital, it's not enough to just be able to read words; we have to be able to read images."

http://edsource.org/ -of Visual Thinking Strategies, Susan Frey | April 9, 2015







# COMPETITORS: Workshop for "children"

Average price: 50 kr.-

Mostly younger children

Develops creativity

Explore your fantasy

















